

**CITY OF HUNTSVILLE  
UTILITY SERVICE APPLICATION  
REALTOR OR MANAGEMENT OR PREVIOUS ACCOUNT HOLDER APPLICATION  
FAX# 936-291-5489 EMAIL: UTILITYBILLINGEMAIL@HUNTSVILLETX.GOV**

Account Number: \_\_\_\_\_

Service Fee: \$20.00 Billed on First Statement

**FILL IN ALL INFORMATION BELOW:**

Date: \_\_\_\_\_

*You have the right to request that the personal information on this application form be kept confidential. Tex. Utilities Code Ch.182*

Please check the appropriate box:  *Please keep the personal information and information relating to the volume of units of utility usage or the amount billed to or collected from me confidential as allowed and pursuant to Texas Utilities Code, Chapter 182.052(a-c).*

*I choose to keep only my personal information confidential.*

*I choose not to keep any of the above information confidential.*

E-Mail Address: \_\_\_\_\_

ACCOUNT HOLDER NAME: \_\_\_\_\_  
(BUSINESS NAME) OR (LAST, FIRST, MIDDLE)

MAIL UTILITY BILL TO: \_\_\_\_\_  
(STATE) (ZIP) (STREET) (CITY)

Federal Tax I.D./SSN.: \_\_\_\_\_ Employer: \_\_\_\_\_

Office Phone No: \_\_\_\_\_ Cell Phone No: \_\_\_\_\_

LOCATION OF SERVICE: \_\_\_\_\_

Property Owner Information: \_\_\_\_\_

Address: \_\_\_\_\_

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***Solid waste containers are the property of the City of Huntsville and are provided for the use of the customer(s) at the address as assigned. Charges for the removal, damage or destruction of these containers will be assessed to the utility account in accordance with the City of Huntsville Code of Ordinances and fee schedule. I have read and understand that I am responsible for the solid waste container(s) assigned to the address(es).***

\_\_\_\_\_  
Utility Applicant's Signature

\_\_\_\_\_  
Date Signed

***In applying for utility service from the City of Huntsville, I understand that I am responsible for ensuring that all water sources are turned off prior to the water meter(s) being unlocked and turned on. I also understand that I am responsible for any damages incurred as a result of a water source being open at the time that the service is started.***

I am requesting that the meter(s) be unlocked and turned on / service activated in my name on: \_\_\_\_\_  
(Date)

\_\_\_\_\_  
Utility Applicant's Signature

\_\_\_\_\_  
Date Signed

SERVICE AGREEMENT

1. PURPOSE. The CITY OF HUNTSVILLE is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution construction or configuration. The purpose of this service agreement is to notify each CUSTOMER of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each CUSTOMER must sign this agreement before the CITY OF HUNTSVILLE will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
2. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
  - a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
  - b. No cross-connection between public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
  - c. No connection which allows water to be returned to the public drinking water supply is permitted.
  - d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use. e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
3. SERVICE AGREEMENT. The following are the terms of the service agreement between the CITY OF HUNTSVILLE and (CUSTOMER)
  - a. The CITY OF HUNTSVILLE will maintain a copy of this agreement as long as the CUSTOMER and/or the premises is connected to the CITY OF HUNTSVILLE water system.
  - b. The CUSTOMER shall allow his property to be inspected for possible cross-contamination and other potential contamination hazards. These inspections shall be conducted By the CITY OF HUNTSVILLE or its designated agent prior to initiating new water service; when there is reason to believe that cross connections or other potential contamination hazards exist; or after any major change to the private water distribution facilities. The inspections shall be conducted during the CITY OF HUNTSVILLE'S normal business hours.
  - c. The CITY OF HUNTSVILLE shall notify the CUSTOMER in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
  - d. The CUSTOMER shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his/her premises.
  - e. The CUSTOMER shall, at his expense, properly install, test, and maintain any backflow prevention device required by the CITY OF HUNTSVILLE. Copies of all testing and maintenance records shall be provided to the CITY OF HUNTSVILLE.
4. ENFORCEMENT. If the CUSTOMER fails to comply with the terms of the SERVICE AGREEMENT, the CITY OF HUNTSVILLE shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the CUSTOMER.

CUSTOMER SIGNATURE: \_\_\_\_\_ DATE: \_\_\_\_\_

CUSTOMER NAME: \_\_\_\_\_

SERVICE ADDRESS: \_\_\_\_\_

PHONE NUMBER: \_\_\_\_\_ EMAIL ADDRESS: \_\_\_\_\_