

CITY OF HUNTSVILLE
RESIDENTIAL UTILITY SERVICE
TRANSFER OF UTILITY SERVICE APPLICATION
FAX# 936-291-5489 EMAIL: UTILITYBILLINGEMAIL@HUNTSVILLETX.GOV

Previous Account # _____

New Account # _____

FILL IN ALL INFORMATION BELOW:

Date: _____

The Texas Utility Code Chapter 182 provides that certain information is confidential under certain circumstances in regards to your utility bill. Please note that you have the right to elect that personal information, such as your address and telephone number to be kept confidential; and that you can also elect to have information relating to the volume or units of utility usage or the amounts billed to or collected from your for utility usage.

Your account will be confidential unless otherwise noted.
_____ (Please initial) I do not want my account information to remain confidential.

E-Mail Address: _____

ACCOUNT HOLDER: _____
Last Name First Middle (Maiden)

Driver's License/I.D. No.: _____ Social Security No: _____ Date of Birth: _____

Employer: _____ Home/Cell No: _____ Work Phone No: _____

TRANSFER OF SERVICE FROM: _____

I AM REQUESTING THE FROM ADDRESS BE DISCONNECTED ON : _____

TRANSFER SERVICE TO: _____

I AM REQUESTING THE NEW ADDRESS BE TURNED ON: _____

Own: _____ Rent: _____ Landlord's Name: _____ Address: _____

MAIL UTILITY BILL TO: _____
(Street) (City) (State) (Zip)

Solid waste containers are the property of the City of Huntsville and are provided for the use of the customer(s) at the address as assigned. Charges for the removal, damage or destruction of these containers will be assessed to the utility account in accordance with the City of Huntsville Code of Ordinances and fee schedule. I have read and understand that I am responsible for the solid waste container(s) assigned to the address (es).

Utility Applicant's Signature

Date

In applying for utility service from the City of Huntsville, I understand that I am responsible for ensuring that all water sources are turned off prior to the water meter(s) being unlocked and turned on. I also understand that I am responsible for any damages incurred as a result of a water source being open at the time that the service is started.

Utility Applicant's Signature

Date Signed

STATE OF TEXAS

§

CITY OF HUNTSVILLE

COUNTY OF WALKER

§

UTILITY SERVICE

AGREEMENT

WATER
SEWER
GARBAGE

1. I agree to pay for available utility services furnished by the City of Huntsville at the requested location(s), _____ and at the rates established by the City Council of the City of Huntsville.

2. I agree to pay for all utility services delivered by the City to the described location until I give the City notice to discontinue service.

3. I agree that the described location will be used for single/multi-family residential/business purposes only, and that utility services will be used only by the occupants of the described location.

4. I agree to permit the City to discontinue water, sewer and/or garbage service to the described location or to any other location where I receive City utility services, if I fail to pay for utility services provided to me by the City. Further, I agree that the City may refuse service at a new location if I am delinquent on any utility accounts with the City.

5. I agree to abide by and consider as part of the contract any ordinance, rule and regulation that the City adopts concerning utility service. I agree to keep all plumbing and plumbing fixtures at the described location in repair, and to promptly stop leaks.

6. I grant to the City the right to access the meters whenever necessary. I acknowledge that the meters are the property of the City, and that they may be turned on or off only as authorized by the City. I agree that City may, in addition to its rights to terminate service to me after notice for nonpayment or service contract violation, disconnect utility service to the described location without any notice to me to mitigate a hazardous condition.

7. If there is a dispute concerning billing, I acknowledge that I have the right to a hearing with the Utility Billing Supervisor, 1212 Avenue M, City Hall, Huntsville, Texas 77340, (936) 291-5430

Signature

SERVICE AGREEMENT

- 1. PURPOSE. The CITY OF HUNTSVILLE is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution construction or configuration. The purpose of this service agreement is to notify each CUSTOMER of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each CUSTOMER must sign this agreement before the CITY OF HUNTSVILLE will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.
- 2. RESTRICTIONS. The following unacceptable practices are prohibited by State regulations.
 - a. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
 - b. No cross-connection between public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - c. No connection which allows water to be returned to the public drinking water supply is permitted.
 - d. No pipe or pipe fitting which contains more than 0.25% lead may be used for the installation or repair of plumbing at any connection which provides water for human use. e. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- 3. SERVICE AGREEMENT. The following are the terms of the service agreement between the CITY OF HUNTSVILLE and (CUSTOMER)
 - a. The CITY OF HUNTSVILLE will maintain a copy of this agreement as long as the CUSTOMER and/or the premises is connected to the CITY OF HUNTSVILLE water system.
 - b. The CUSTOMER shall allow his property to be inspected for possible cross-contamination and other potential contamination hazards. These inspections shall be conducted By the CITY OF HUNTSVILLE or its designated agent prior to initiating new water service; when there is reason to believe that cross connections or other potential contamination hazards exist; or after any major change to the private water distribution facilities. The inspections shall be conducted during the CITY OF HUNTSVILLE'S normal business hours.
 - c. The CITY OF HUNTSVILLE shall notify the CUSTOMER in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic reinspection.
 - d. The CUSTOMER shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on his/her premises.
 - e. The CUSTOMER shall, at his expense, properly install, test, and maintain any backflow prevention device required by the CITY OF HUNTSVILLE. Copies of all testing and maintenance records shall be provided to the CITY OF HUNTSVILLE.
- 4. ENFORCEMENT. If the CUSTOMER fails to comply with the terms of the SERVICE AGREEMENT, the CITY OF HUNTSVILLE shall, at its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the CUSTOMER.

CUSTOMER SIGNATURE: _____ DATE: _____

CUSTOMER NAME: _____

SERVICE ADDRESS: _____

PHONE NUMBER: _____ EMAIL ADDRESS: _____