



City of Huntsville

NOTICE

Request for Disclosure of Information Maintained by the City of Huntsville Utility Billing Department

Information in your City of Huntsville utilities customer account record, including information regarding customer usage, service, and billing, including amounts billed or collected for utility usage, is generally exempted from disclosure under Texas Government Code, Chapter 552 (Public Information Act). *However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customer) provides that a customer of a government-operated utility may request that the government-operated utility disclose personal information in a customer's account record, including the customer's address, or any information relating to the volume or units of utility usage, or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information exempted from disclosure if the information is directly related to the utility service provided to the customer and is not otherwise confidential by law.

This form enables you to request disclosure or rescind of certain information under Texas Utilities Code, Chapter 182. If you wish to request disclosure or rescind your information, please check the box below that applies, then sign and return, City of Huntsville Utility Billing Department, 1212 Avenue M Huntsville Tx. 77340.

Pursuant to Section 182.052 (c) (1) of the Utility Code,

I, _____ (printed name), at

_____ (printed service address), can also be reached at

_____ (printed phone number) do hereby request to disclose or to rescind

my previous request for disclosure by marking the appropriate box below:

Please check box to keep all your account information **CONFIDENTIAL** or leave blank for **DISCLOSURE** of account information pursuant to Section 182.052 (b).

RESCIND a previous request for disclosure pursuant to Section 182.052 (d).

I authorize the following individual to have access to all information on my account.

Name: _____

Driver's License No: _____

Question? Call the Utility Billing Department at 936-291-5431

*Confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to" (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with employee's duties; (3) a consumer report agency; (4) a contractor or subcontractor approved by and providing service to the utility, the state, a political subdivision of the state, or the United State; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity or drainage service for compensation.

X

Utility Billing Customer