

# **Residential Garbage Collection Roll-Out Assistance**

Rollout assistance is restricted to residential (NON-COMMERCIAL) service locations and only provided to customers who are physically unable to place their garbage carts at the street's edge for collection. Please note, we require a physician's signature on the application for Roll-Out Assistance.

The same rules that apply to the curbside residential garbage collection also apply to the Roll Out Assistance program. Therefore, **there is no longer a two-bag limit** on the amount of trash that can be disposed of with this service.

All garbage must be bagged, placed inside the garbage cart and set out at a visible location near your home by no later than 6:00 AM on the morning of your regular pickup schedule. Please note, we will not enter any garage or fenced areas to collect the garbage.

Customers receiving assisted pickup are not eligible for curbside recycling as the cart must be at the street's edge for pick up. All Yard Waste and Heavy Trash rules apply, items must be at the street's edge for pick-up.

If you are eligible for this type of assistance, please complete the enclosed form and mail it back as directed.

For additional information, please call 936-294-5712.

***City of Huntsville***  
***Solid Waste & Recycling Services Department***