

**CITY OF HUNTSVILLE  
UTILITY SERVICE APPLICATION  
REALTOR OR MANAGEMENT OR PREVIOUS ACCOUNT HOLDER APPLICATION  
FAX# 936-291-5489 EMAIL: UTILITYBILLINGEMAIL@HUNTSVILLETX.GOV**

Account Number: \_\_\_\_\_

Service Fee: \$20.00 Billed on First Statement

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**FILL IN ALL INFORMATION BELOW:**

**Date:** \_\_\_\_\_

*SEE ATTACHED "REQUEST FOR DISCLOSURE OF INFORMATION MAINTAINED BY THE CITY OF HUNTSVILLE UTILITY BILLING DEPARTMENT" THIS MUST BE COMPLETED AND RETURNED WITH YOUR APPLICATION.*

**E-Mail Address:** \_\_\_\_\_

**ACCOUNT HOLDER NAME:** \_\_\_\_\_  
*(BUSINESS NAME) OR (LAST, FIRST, MIDDLE)*

**MAIL UTILITY BILL TO:** \_\_\_\_\_  
*(STREET) (CITY) (STATE) (ZIP)*

**Federal Tax I.D./SSN.:** \_\_\_\_\_ **Drivers License:** \_\_\_\_\_

**Office Phone No:** \_\_\_\_\_ **Cell Phone No:** \_\_\_\_\_

**LOCATION OF SERVICE:** \_\_\_\_\_

**Property Owner Information:** \_\_\_\_\_

**Address:** \_\_\_\_\_

***Solid waste containers are the property of the City of Huntsville and are provided for the use of the customer(s) at the address as assigned. Charges for the removal, damage or destruction of these containers will be assessed to the utility account in accordance with the City of Huntsville Code of Ordinances and fee schedule. I have read and understand that I am responsible for the solid waste container(s) assigned to the address(es).***

\_\_\_\_\_  
*Utility Applicant's Signature*

\_\_\_\_\_  
*Date Signed*

***In applying for utility service from the City of Huntsville, I understand that I am responsible for ensuring that all water sources are turned off and there are no leaks prior to the water meter(s) being unlocked and turned on. I also understand that I am responsible for any damage incurred as a result of a water source being open at the time that the service is started. No leak adjustments will be issued on first bills for failure to ensure there are no leaks at the location prior to water service being turned on.***

*I am requesting that the meter(s) be unlocked and turned on / service activated in my name on:* \_\_\_\_\_  
*(Date)*

\_\_\_\_\_  
*Utility Applicant's Signature*

\_\_\_\_\_  
*Date Signed*



# City of Huntsville

## NOTICE

### Request for Disclosure of Information Maintained by the City of Huntsville Utility Billing Department

Information in your City of Huntsville utilities customer account record, including information regarding customer usage, service, and billing, including amounts billed or collected for utility usage, is generally exempted from disclosure under Texas Government Code, Chapter 552 (Public Information Act). \*However, the Texas Utilities Code, Chapter 182 (Rights of Utilities Customer) provides that a customer of a government-operated utility may request that the government-operated utility disclose personal information in a customer's account record, including the customer's address, or any information relating to the volume or units of utility usage, or the amounts billed to or collected from the individual for utility usage. Additionally, a customer or a representative of the customer may receive information exempted from disclosure if the information is directly related to the utility service provided to the customer and is not otherwise confidential by law.

This form enables you to request disclosure or rescind of certain information under Texas Utilities Code, Chapter 182. If you wish to request disclosure or rescind your information, please check the box below that applies, then sign and return, City of Huntsville Utility Billing Department, 1212 Avenue M Huntsville Tx. 77340.

Pursuant to Section 182.052 (c) (1) of the Utility Code,

I, \_\_\_\_\_ (printed name), at

\_\_\_\_\_ (printed service address), can also be reached at

\_\_\_\_\_ (printed phone number) do hereby request to disclose or to rescind

my previous request for disclosure by marking the appropriate box below:

Please check box to keep all your account information **CONFIDENTIAL** or leave blank for **DISCLOSURE** of account information pursuant to Section 182.052 (b).

**RESCIND** a previous request for disclosure pursuant to Section 182.052 (d).

**I authorize the following individual to have access to all information on my account.**

Name: \_\_\_\_\_

Driver's License No: \_\_\_\_\_

#### **Question? Call the Utility Billing Department at 936-291-5431**

\*Confidentiality under Chapter 182 does not prohibit a government-operated utility from disclosing personal information in a customer's account record to" (1) an official or employee of the state, a political subdivision of the state, or the United States acting in an official capacity; (2) an employee of a utility acting in connection with employee's duties; (3) a consumer report agency; (4) a contractor or subcontractor approved by and providing service to the utility, the state, a political subdivision of the state, or the United State; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity or drainage service for compensation.

**X**

\_\_\_\_\_  
Utility Billing Customer



STATE OF TEXAS

§

CITY OF HUNTSVILLE

COUNTY OF WALKER

§

UTILITY SERVICE

AGREEMENT

WATER  
SEWER  
GARBAGE

1. I agree to pay for available utility services furnished by the City of Huntsville at the requested location(s), \_\_\_\_\_ and at the rates established by the City Council of the City of Huntsville.
2. I agree to pay for all utility services delivered by the city to the described location until I give the city notice to discontinue service.
3. I agree that the described location will be used for single/multi-family residential/business purposes only, and that utility services will be used only by the occupants of the described location.
4. I agree to permit the city to discontinue water, sewer and/or garbage service to the described location or to any other location where I receive city utility services, if I fail to pay for utility services provided to me by the city. Further, I agree that the city may refuse service at a new location if I am delinquent on any utility accounts with the city.
5. I agree to abide by and consider as part of the contract any ordinance, rule and regulation that the city adopts concerning utility service. I agree to keep all plumbing and plumbing fixtures at the described location in repair, and to promptly stop leaks.
6. I grant the city the right to access the meters whenever necessary. I acknowledge that the meters are the property of the city, and that they may be turned on or off only as authorized by the city. I agree that the city may, in addition to its rights to terminate service to me after notice for nonpayment or service contract violation, disconnect utility service to the described location without any notice to me to mitigate a hazardous condition.
7. If there is a dispute concerning billing, I acknowledge that I have the right to a hearing with the Utility Billing Supervisor, 1212 Avenue M, City Hall, Huntsville, Texas 77340, (936) 291-5430
8. Any deposit paid to begin utility service will be credited back to the customer's account after 12 months of good pay history with no more than one late fee in the 12-month period. The deposit will be posted on the customer account as a credit to the account, we do not issue refund checks for deposit credits unless the account has been closed.
9. I authorize the City of Huntsville, Texas, its assignees, and third-party collection agents to use any contact information I have provided to communicate regarding my account. I understand and agree that any of these entities may contact me by manual dialing or by using an automatic telephone dialing system, and they may use an artificial or pre-recorded voice. I understand that these calls may be to my home phone, business phone, cellular phone, or other wireless device, and I consent to such calls regardless of whether I incur charges as a result. I also agree to receive text messages on my cellular device and e-mails sent to any e-mail address I may provide. I understand that any consent provided hereunder may be revoked by me at any time, by informing the City of Huntsville, Texas, its assignees, and/or third-party collection agents of such revocation of consent.

\_\_\_\_\_  
Signature

Revised: 6-4-2025