



## City of Huntsville Solid Waste and Recycling



# Automated Residential Garbage Collection

### **Getting Started - What to do:**

- 1. Your garbage must be at the street's edge by 6:00 a.m. on your collection days. If possible, your cart should be at street level.**
- 2. Keep your garbage cart five feet away from all obstacles such as parked cars, mailboxes, telephone connection boxes, water meters, fences, and walls.**
- 3. The handle of your cart should point towards your house.**
- 4. All garbage must be bagged prior to placing it in your cart. This will help prevent garbage from blowing away and littering the streets. In addition, this will keep the cart cleaner and minimize odors.**
- 5. Your cart should be used for your regular garbage collection service once per week, no bags or items on the ground will be collected.**
- 6. Your garbage must fit easily into your cart. The lid of your cart must be closed to prevent littering.**
- 7. Remove your garbage cart from the street's edge by 10 p.m. on your collection day. Do not set your garbage cart at the street's edge any earlier than 8 p.m. the night before your collection.**

### **Items That Cannot Be Placed in Your Garbage Cart**

The following items are either too heavy or too dangerous for your weekly garbage collection. Please **do not** place them in your garbage cart:

- Automotive fluids
- Bricks
- Steel Roofing
- Construction Debris
- Fluorescent bulbs
- Flooring
- Hazardous materials
- Insulation
- Mortar
- Plywood
- Rocks
- Sheet glass
- Yard Waste
- Batteries
- Cinder blocks
- Concrete
- Dirt
- Stone
- Dead Animals
- Hot ash/coals
- Tires
- Paints
- Siding
- Shingles
- Sheet rock

**Thank you for your assistance and we look forward to serving you!**

If you should have any additional questions please feel free to contact us:

**City of Huntsville Solid Waste and Recycling Services**

936-294-5712

# **Automation Information**

## **Garbage Cart**

The City will provide an initial 96 or 48 gallon cart to each residential unit serviced at no cost. Only one additional cart per household may be leased, which will require a \$50.00 deposit and an additional monthly fee of \$12.10. Each container will be numbered and assigned to a specific residential address.

## **Placement**

The collection truck must have access to your container. Place it five feet away from trees, mailboxes, parked cars, utility lines or anything else that could get in the way. Place the container within two feet of the curb or street's edge with the handle facing your house. The collection truck is on a scheduled route. It is difficult for the truck to return to your address if your garbage is missed because it was not put out correctly or was put out late.

## **Other Garbage Carts/Containers**

You may not use any other container/cart for garbage collection except the one assigned by the City. All garbage must be bagged and placed inside your cart. **Loose bags, boxes or other items left outside of the cart will not be collected, the driver will not exit the truck to collect items.**

## **Damaged Carts**

If your container is damaged through normal use, the City will replace it at no cost to you. If the cart is damaged due to abuse or neglect, the cost associated with the repair or replacement of the cart will be assessed to the customer's account. **Please call 294-5712.**

Cart repairs, exchanges and deliveries may take up to two weeks from the original date of request. Once reported, the repair or delivery will be completed by the Solid Waste and Recycling Services Department within this time frame.

## **Stolen Carts**

Report stolen containers immediately, call 936-294-5712. One replacement cart can be issued but repeated losses are subject to a \$50.00 charge per cart. **Please remember that these carts are numbered and assigned to specific addresses.**

## **Caring For Your Cart**

Keep your container clean by washing it with mild soap and water. You may also sanitize and control odors by rinsing with a diluted bleach solution and rinsing thoroughly. Sprinkling baking soda inside the cart and keeping the lid closed can also help prevent odors.

## **Moving/Relocating**

The cart is the property of the City of Huntsville. Each cart is numbered and assigned to a specific address. If you move or relocate, you **must** call 936-294-5712 to make arrangements.

**If you have additional questions or would like more information, please contact the City of Huntsville Solid Waste and Recycling Services Department at (936) 294-5712.**

